



DE L'IMMOBILIÈRE DES HAUTS FORTS

SIÈGE SOCIAL : 92, RUE DU DOUCHKA - RÉSIDENCE ELINKA - 74110 AVORIAZ
Tél. : 04 50 74 16 08 - Fax : 04 50 74 06 33 - E-mail : info@avoriaz-holidays.com

Dear guests,
We are delighted to welcome you to Avoriaz this winter.

Given the current health situation we have put into place some protective measures to prevent the spread of the virus.

In our agency, desks are fitted with protective plexiglass and hand sanitizer is at your disposal at the entrance. We thank you in advance to respect the 1-metre distancing rule and for additional safety there is a limit of 2 customers in the agency at any time. Your keys will be disinfected before we hand them over to you and again when you return them to us.

We guarantee that your accommodation has been cleaned and disinfected using antiviral disinfectant liquid (to 14476 specifications) on all shared points of contact and surfaces. This procedure accompanies our normal cleaning procedure.

Our cleaning staff and partners are equipped with single-use masks and gloves for the duration of each of their tasks. Red bags will be provided on arrival to put your bed, bathroom and kitchen linen in at the end of your stay. We thank you in advance to leave the bags inside of your apartment and to tie the bags with a knot, or if applicable use the ties that come with the bags.

For stays of 2 weeks or more, bed linen changeover service is possible half-way through your stay (please contact us in advance to check availability and to arrange a time). Please place your used linen into the red bags provided (new bags will be provided if needed).

For our guests staying in Charming apartments, the 'beds made prior to arrival' service is included as standard. However, should you not like us to carry out this service for health reasons, your linen packs will be left inside the apartment wrapped in clear plastic packaging.

For our guests staying in Premium apartments or chalets, the '1h daily clean' service (excludes Saturdays) is included in the rental. This service will be carried out in your absence at a time convenient to you. Please let us know your preferred times in writing to info@avoriaz-holidays.com and we will respond with our availabilities.

We kindly ask you to leave your accommodation by the latest at 10am on your departure date and to leave the keys in the dedicated box at the agency; or inside the letter box at the entrance should you leave before 8am.

All of our team are on hand and available to guarantee a pleasant stay in the best sanitary conditions.

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TOUTES TRANSACTIONS & LOCATIONS SAISONNIERES
Siège Social : Résidence Elinka, 92 rue du Douchka – 74110 AVORIAZ
Adhérent FNAIM sous le numéro 13027K
Affiliée n°110313 F à la caisse de garantie GALIAN Assurances - 89 rue La Boétie - 75008 Paris
Garanties Financières : Gestion Immobilière 1'100'000 € - Transaction sur immeubles et fonds de commerce 120'000 € - Syndic de copropriétés 120'000 € - Prestations Touristiques 40'000 €
S.A.S. au capital de 140'500 € - Carte professionnelle n°7401 2016 000 015 924 délivrée par la CCI de Haute Savoie
RC 82 B 211 THONON LES BAINS – Siret 317 062 826 00043 – Code APE 703 A – Orias 100 56 259